

SITRA Conferences

In partnership with



Having a voice: effective approaches to user involvement

SITRA and Consult Carr-Gomm have joined forces to bring you an exciting event on **User Involvement** at Aston Villa Football Ground on **26th July 2006**

The conference presents an opportunity for delegates to consider how their approaches to user involvement can help deliver effective and high quality services. Speakers will look at involvement *within* the service provider organisation and initiatives that develop inclusion *beyond* into the wider community. The workshops will showcase good practice and innovation and explore solutions to common issues.

The conference will focus on:

- Good practice in user involvement and the challenges that lie ahead? The Audit Commission reports on their experience
- The experience of Carr-Gomm: the value of involvement
- Views from the frontline - What do users think? - Mind in Birmingham share their experiences

An interactive closing session will involve delegates voting for the most convincing argument put forward by three speakers exploring some of the challenges for meaningful involvement.

The conference is aimed at staff with a particular role in developing and implementing effective strategies and approaches to user involvement. The day will also be valuable to SP Teams and to users who are interested in good practice.

**Cost per delegate: £145.00 SITRA & Carr Gomm members £165.00
Non members**

Reduced rate for service users and small organisations
To book please complete form overleaf and return back to SITRA

For more information contact: **Andy Lawson**
Tel: 020 7793 4710 or Email: andy@sitra.org

Registered Office No: 290599 Company Reg No:
908020

Workshops on the day will include:

- How the support plan can be a vehicle for driving through involvement
- Using creative arts to involve people
- Manchester Supporting People Team share their experience of involving users
- Accessing funding for user involvement
- Developing a strategy for involvement
- Peer audit - service users inspecting services

Speakers Include:

Domini Gunn-Peim
Audit Commission

Mind in Birmingham

Nicki Davey
Consult Carr-Gomm

SITRA
policy, training and consultancy for supported housing

User Involvement Conference

Booking Form

Please complete this booking form using BLOCK CAPITALS. Please use one form per delegate.

Delegate name: _____

Job title: _____ Organisation: _____

Address: _____

Invoice address if different from above

Contact email: _____ Contact telephone: _____

Fax: _____ *Purchase Order Number: _____

Dietary requirements: e.g. vegan, gluten free

Access requirements: e.g. wheel chair access, loop systems

*All Local Authorities, NHS trusts or Government departments must quote a purchase order number to confirm their booking.

Charges

£145.00 - SITRA / Carr Gomm members £165.00 non members

Discounted Fees: 20% discount available for those organisations with 10 full time staff of less (FTE)

£116.00 - SITRA / Carr Gomm members £132.00 non members

£50.00 - Service user

Cheque enclosed (made payable to SITRA Services) Please invoice me

Cancellation Policy

All cancellations must be made in writing. Conference fees will be refunded (minus a £20 administration charge) if you cancel a place more than 15 working days before the event. If less than 15 working days notice is given the full fee will be charged.

Please return bookings to: John McCarthy at SITRA
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